Employee Assistance Program

What is EAP?
The CADA Employee Assistance Program (EAP), an outpatient program, helps employees resolve personal problems through professional assistance. This program is held within the CADA Dan J. Talley Memorial Center, located at 2000 Fairfield Avenue, Shreveport, Louisiana, 71104.

Can family members participate?
Family members can participate. We recognize that an employee's personal problems can affect their family and that family's personal problems can affect job performance. Therefore, an employee’s family members are encouraged to use EAP as needed.

What kind of problems?
EAP services include, but are limited to, professional assistance with marital/family problems, emotional crises, alcoholism, drug dependency, and other personal problems.

Who will know if an individual uses EAP?
No one will be informed that an individual has made use of CADA's Employee Assistance Program. Only the individual receiving services can authorize the release of that information.

But doesn’t everybody have problems like those at some time?
Many people experience problems such as those described above and can solve them without professional assistance; however, sometimes problems can be of such a magnitude that this simply is not adequate. That is when CADA’s Employee Assistance Program can help.

Who will a person talk to?
A professional EAP counselor will work directly and confidentially with the employee or family member to resolve any problems. In some cases, the EAP counselor’s role will be to assist in determining what additional community resources can provide future assistance.

How does one get involved?
EAP encourages voluntary participation. If a person thinks they have a problem, they may call our Employee Assistance Program phone number (318-222-8511) and set up an appointment. We also recognize that not everyone will admit they have a problem or seek help for it. Therefore, it is possible that a supervisor may recommend that an individual talk to our EAP personnel.

What is the cost of EAP?
The cost of EAP is covered by the company. Costs associated with referral may be covered by medical benefits.

Who can use EAP?
Any employee of a company making use of CADA's Employee Assistance Program is eligible, regardless of job classification.

Will using EAP be documented in a personnel record?
An individual's participation in CADA's EAP will not be documented in any personnel file. Companies encourage participation in the program to help employees become better able to do their job. The whole purpose of the program is to enhance job performance.
Who We Are

The Council on Alcoholism and Drug Abuse of Northwest Louisiana (CADA) is a 501(c)(3) non-profit, private health organization providing medically-assisted detox, residential, and outpatient treatment services. CADA was established on October 1, 1958, and has been providing addiction services for the residents of Louisiana on a continuous basis the last 60 years.

Continuum of Care

CADA offers a continuum of care in which a client can begin with the highest-level of care and gradually move to less intense levels of care. Our continuum of care begins with a Medically-Assisted Detox Program. Once graduating from this program, clients may move to the CADA High-Intensity Residential Program and later to the CADA Low-Intensity Residential Program. Upon leaving residential programs of CADA, clients are referred to our Intensive Outpatient and Outpatient Treatment Programs.

Accreditation

All of CADA’s detox, residential, and outpatient programs are currently accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). This achievement is verification of CADA’s dedication and commitment to improving the quality of the lives of the persons served.

Payment Options

CADA offers a wide variety of payment options including Medicaid, private insurance (providers listed below), and self-pay. Indigent clients may also receive state funding for CADA programs.

Additional CADA Programs

- Drug Screening Services
- CADA School of Addiction and Behavioral Health (CSABH)
- Medically-Assisted Detox Program
- Adolescent High-Intensity Residential Program
- Adult High-Intensity Residential Program
- Adult-Low-Intensity Residential Program
- Family Medium-Intensity Residential Program
- Intensive Outpatient Treatment
- Outpatient Treatment Services
- CADA Veterans Recovery Center
- Louisiana Horse Racing Industry Program
- Access to Community Education (ACE)

Direct Phone Numbers

CADA Bossier Treatment Center (Adults):
(318) 747-1211
[Medically-Assisted Detox, Adult High-Intensity, Family Medium-Intensity, and Adult Low-Intensity Residential Programs]

CADA Adolescent Treatment Center:
(318) 226-2890
[Adolescent High-Intensity Residential Program]

Dan J. Talley Memorial Center (Outpatient) and CADA Veterans Recovery Center:
(318) 222-8511
[Adult and Adolescent Intensive Outpatient and Outpatient Services, and Veterans Recovery Program]